From: Ken Truelove

To: Besley, Sharon; Daniel.Truelove@chhj.com; Huber, Christopher; Rhaney, Donna L

Cc: Wessinger-Hill, JoAnne; PSC Contact

Subject: [External] Re: Docket No. 2021-340-T, Application of Truemove LLC d/b/a College Hunks Hauling Junk and

Moving to Amend Tariff

Date: Wednesday, December 15, 2021 2:14:16 PM

We apologize for not including in the initial email.

We are requesting an increase for the following reasons:

- Our fuel costs have increased approximately 32% in the last year
- we increased our base hourly wage by \$2 an hour to remain competitive with local businesses
- the cost of other supplies (tape, boxes, stretch wrap,etc) have increased by approximately 30% since we opened in 2019
- approximately 25% increase in insurance rates
- we are incorporating move products like tape and stretch wrap into the cost so there is no additional charge at the end
- we are removing the weekend rate so there is no need to explain to a client why moving on the weekend is more expensive (one quote for all 6 days)
- we added a peak season with additional rates and hourly minimums to mitigate the risk of overbooking -- helps prioritize jobs during peak season

This is our first request for an increase since opening in 2019. The changes are in response to the increased cost of goods and labor; as well as; correcting some issues with the initial filing. If needed, we can give an explanation for every line item change requested.

Kind regards, Kenneth Truelove

----Original Message-----

From: Besley, Sharon <sharon.besley@psc.sc.gov>

To: ketruelove@aol.com <ketruelove@aol.com>; Daniel.Truelove@chhj.com

<Daniel.Truelove@chhj.com>; Huber, Christopher <chuber@ors.sc.gov>; Rhaney, Donna L

<DRhaney@ors.sc.gov>

Cc: Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>; PSC\_Contact <Contact@psc.sc.gov>

Sent: Tue, Dec 14, 2021 4:44 pm

Subject: Docket No. 2021-340-T, Application of Truemove LLC d/b/a College Hunks Hauling Junk and Moving to Amend Tariff

Good afternoon to all parties in the above docket.

The application seeking tariff amendments does not appear to contain the reasons for the requested amendments. Truemove LLC, would you please forward your reasoning for seeking the amendments? Please also provide this information to the attorneys representing the Office of Regulatory Staff. Any communications with the Commission must be copied to all parties and filed on the docket management system.

Thank you for providing this additional information.

Yours sincerely, Sharon Besley

## Privileged and confidential attorney work product

Sharon Plyler Besley Commission Attorney Public Service Commission State of South Carolina sharon.besley@psc.sc.gov